Interactions that Make a Difference:  
A Cultural & Linguistic Competence Workshop for Title V Personnel 

Agenda 

9:00 a.m. Workshop begins

Section #1: Introduction & Cultural Activity 
  • Overview of Workshop 
  • **Activity:** What It is Like to Learn Cooperatively and Yet Play Competitively!

Break

Section # 2: Role of Culture 
  • Who Are We? 
  • Culture and Health Disparities: Rationale for Cultural Competence 
  • Cultural & Linguistic Competence Definitions 
  • Becoming a Culturally & Linguistically Competent Health-related Workforce

Section #3: Cultural Awareness 
  • Overview of Cultural Awareness 
    • **Activity:** Promoting Cultural Diversity and Cultural Competence 
  • Racism, Prejudice, Culture, and Poverty

Lunch

Section #4: Cultural Knowledge 
  • How Do I Increase My Cultural Knowledge? 
  • **AREOLA**

Break

Section #5: Cultural Skills 
  • Skills for Culturally-Appropriate Communication 
  • Client Centered Interviewing 
  • Navigating the Complexities of Cross Cultural Communication 
    • **Activity:** Case Studies on Communication

Section #6: Wrap Up and Evaluation 
  • Community Resources 
  • **Activity:** Personal Cultural Competence Plan 
  • **Discussion:** What Have You Learned? 
  • **Training Evaluation**

4:00 p.m. Workshop Concludes