

***Interactions that Make a Difference:
A Cultural & Linguistic Competence Workshop for Title V
Personnel***

Agenda

9:00 a.m. Workshop begins

Section #1: Introduction & Cultural Activity

- Overview of Workshop
- **Activity:** What It is Like to Learn Cooperatively and Yet Play Competitively!

Break

Section # 2: Role of Culture

- Who Are We?
- Culture and Health Disparities: Rationale for Cultural Competence
- Cultural & Linguistic Competence Definitions
- Becoming a Culturally & Linguistically Competent Health-related Workforce

Section #3: Cultural Awareness

- Overview of Cultural Awareness
 - **Activity:** Promoting Cultural Diversity and Cultural Competence
- Racism, Prejudice, Culture, and Poverty

Lunch

Section #4: Cultural Knowledge

- How Do I Increase My Cultural Knowledge?
- AREOLA

Break

Section #5: Cultural Skills

- Skills for Culturally-Appropriate Communication
- Client Centered Interviewing
- Navigating the Complexities of Cross Cultural Communication
 - **Activity:** Case Studies on Communication

Section #6: Wrap Up and Evaluation

- Community Resources
- **Activity:** Personal Cultural Competence Plan
- **Discussion:** What Have You Learned?
- **Training Evaluation**

4:00 p.m. Workshop Concludes